

**The Chairman and Members of
North West Area Committee.**

Meeting: 15th November 2016

Item No: 14

PUBLIC DOMAIN REPORT

North West Area Complaints received via CRM

The CRM is the system used by DCC Customer Services Centre and all departments to log and track complaints. Please see details below of the number of complaints received / investigated and closed by the North West Area Office from 1st October to 31st October.

Type of Complaint	Count of Incidents
Abandoned Bicycles or Trolleys	1
Bonfire Materials	66
Community Cleanups	16
Abandoned Vehicle Inspection	1
Illegal Dumping	94
Footpath Issue	1
Roads	1
Pothole	1
Public Litter Bin Maintenance	2
Report Dead Animal	3
Report Dog Fouling DCC	1
Report Graffiti	6
Report Litter Offence	3
Sweep Your Street	4
Tree Maintenance	7
Weed Control	1
	208

It is important to note that a significant number of additional complaints were also investigated as all area staff pick up complaints when carrying out daily duties but due to lack of resources all complaints are not logged.

Public Domain Halloween Report

Preparations and activities prior to Halloween:

- Approximately 1800 Information Leaflets outlining the dangers of Bonfires and listing DCC contact details were distributed to householders by Public Domain and Housing Staff in the vicinity of locations where bonfires are usually held.
- Businesses in the industrial estates in the NWA visited by a Litter Warden and a member of the Public Domain team, given a leaflet and advised on the need to secure flammables in the weeks prior to Halloween.
- Regular inspections of voids and green areas were conducted by Public Domain Staff throughout the NWA to check for the presence of stockpiling.
- Co-ordinating Conferences were convened with the Gardai in the Finglas/Cabra and Ballymun areas and attended by DCC Public Domain, Waste Management, Housing and Parks Staff. This ensured a high level of communication and co-operation in the lead up to and over the Halloween period.
- Flammables were collected by Waste Management, Parks and Public Domain Crews as located or reported.
- Approximately 250 tyres, 150 pallets and large quantities of wood were removed prior to the Halloween weekend.
- Additional grab lorries were provided through DCC Parks for use in the NWA over the Halloween Period.

Actions over the Halloween Weekend:

- In co-operation with the Gardai, Waste Management and Parks, stock piles, including an estimated 350 tyres, over 400 pallets and large quantities of wood were removed from over 40 locations over the three days of the Halloween weekend. In all, this constituted nine grab trucks and several trailer loads of bonfire materials removed throughout the NWA over the three days.
- The assistance of the Gardai was required at many locations, including five locations where Public Order Personnel were deployed to protect crews in the removal of stock piles or built bonfires.
- The Halloween Fright Night Festival in Finglas and the Ballymun Otherworld Festivals were very successful in diverting young people from bonfires and contributed to reducing the number of fires in the area.
- The NWA Public Domain Office was staffed from 8am-5pm from 29th – 31st Oct. This was of particular benefit on Halloween afternoon as calls from members of the public reporting bonfire material were passed to crews and several stock piles removed as a result. In addition, Public Domain staff worked from 5.30am on 31st Oct, directing Parks staff to locations containing stock piles for removal.

Post Halloween clean ups

- Clean ups are ongoing in the NWA in conjunction with DCC Waste Management Parks and Housing.



Bonfire stockpiles being removed over the recent Halloween weekend in the Finglas area

Now that Halloween is over the emphasis has moved on to dealing with the annual leaf fall throughout the area. To achieve this DCC Waste Management have provided personnel dedicated to the removal of leaves, in particular on main roads. The Public Domain Team are also providing bags and equipment to groups and individuals to enable them to run leaf clean up events in their areas and are organising for bags of leaves to be collected.

The Public Domain Team can be contacted on 01-222 5412 / 6754 / 5407 / 5400, email nwa.publicdomain@dublincity.ie or phone DCC Customer Services on 01-2222222.

City Neighbourhoods Schools Awards

A Reception will be held on Friday 2nd December in the Oak Room, at the Mansion House, to announce the winners of the Dublin City Neighbourhoods Schools Awards 2016. Schools who have qualified from the area competitions held earlier this year are in contention for prizes. The NWA is well represented this year with Saint Brigid's GNS Glasnevin coming first in the NWA and Holy Spirit GNS Ballymun and St Canice's GNS Finglas sharing joint second place. The best of luck to our NWA participants at the Mansion House awards.

Laneway Closed on Faussagh Avenue

Gates were recently installed to close the laneway adjacent to 54 Faussagh Avenue. This location has long been subject to illegal dumping and anti social behaviour and the public right of way was extinguished a number of years ago. It is anticipated that the presence of the gates will alleviate the problem for businesses with entrances onto the lane and for residents of adjoining dwellings.

Finglas Village 1916 Memorial Unveiled

The Finglas Village 1916 Memorial was unveiled by the Lord Mayor Brendan Carr on Saturday 12th November 2016 at an event held on site at The Seamus Ennis Road in Finglas Village. The monument, originally proposed by the Finglas Village Renewal Partnership in 2015 to mark the 100th anniversary of the Rising, was funded by the Partnership in cooperation with DCC and local business and community groups. The monument is constructed from sea grey polished marble and contains the National Flag and the flag of the

main organisations who took part in The Rising, The Irish Volunteers, Cumann Na Mban and The Irish Citizen Army. Seven trees will be planted shortly by DCC Parks in the area behind the monument to commemorate the seven signatories of the Proclamation. The presence of the monument at a high profile location in the village will ensure that the events of the 1916 Rising and their importance in the foundation of the state will continue to be marked in years to come in the Finglas Area.



The site of the Finglas Village 1916 Memorial to be unveiled on Saturday 12th November

JOHN TWAMLEY
PUBLIC DOMAIN OFFICER